

WARRANTY

Arm's Reach Concepts, Inc. thanks you for your purchase and welcomes you to our growing family of satisfied owners and users of Arm's Reach products. Our products are built to be the best value for your dollar without sacrificing quality or safety. Nevertheless, please retain this warranty so that, should any problems arise, Arm's Reach will respond as explained below.

This warranty is issued to Arm's Reach Concepts, Inc., 701 Del Norte Blvd, Unit 200, Oxnard, CA 93030 and is limited to our products which are purchased in the U.S.A.

Who is Covered by the Warranty?

This warranty extends to the original consumer/ purchaser only through authorized dealer.

Time Period of the Warranty

The 180 days term of this warranty shall commence on the date of the original purchase.

What is Covered by the Warranty?

The warranty covers only any defect, malfunction or failure attributed to either the quality of material used, workmanship or assembly. If during the first 180 days after purchase any Arm's Reach product, under reasonable non-commercial use and conditions of maintenance, fails to conform to this warranty, Arm's Reach Concepts, Inc. will repair or replace the products determined by Arm's Reach to be defective.

What is Not Covered by the Warranty?

Damages or malfunctions not resulting from defects in material and/or workmanship. Damages or malfunctions from other than normal use, including, but not limited to, repair or tampering by unauthorized parties.

Warranty is void if not sold by an authorized retail dealer or 'Open-Box' purchase through authorized dealer or any 'Pre-Owned' products.

What to Do When Service is Needed

Contact Arm's Reach Customer Service for return instructions at (800) 954-9353 (US only) or (805) 278-2559.

When returning an item for service, the following steps should be taken:

1. Obtain the model number, manufacture date and lot number which appear on a sticker underneath the product.
2. Call (800) 954-9353 (US Only) or (805) 278-2559 Customer Service to obtain a return authorization number (Note: No items will be accepted into our service department without an R.A. number written on the carton).
3. Provide Proof of Purchase (i.e.: copy of store or catalog receipt, credit card receipt or evidence of date and place or purchase). Gifted product must have proof of gift receipt.
4. Pack the item in Original Carton.

Please fill in the following information and enclose with your correspondence or have on hand when calling:

Model No.: _____ Manufacture Date: _____

Lot No.: _____ Date of Purchase: _____

Description of Problem _____

If You Have Any Questions or Need Service Help

Call or Write

Arm's Reach Concepts, Inc.

701 Del Norte Blvd, Unit 200,

Oxnard, CA 93030

(800) 954-9353 (US Only) or (805) 278-2559



ARM'S REACH®
CO-SLEEPER®